

3357 OVILLA ROAD • OVILLA, TEXAS 75154 • 972-617-9996 • FAX 972-617-5559

take the time to fill in the	ne following inform	nation for us.	· 				
Owner's name							
Mailing address City, State, Zip							
Physical street addres	s, if different						
Your primary phone			□ Home	□ Cell			
Your secondary phone			Home	□ Cell			
Email address (we ser	nd reminders by er	mail):					
Place of employment Ph			ie				
Employer's address							
Spouse or Co-owner's	name						
Spouse or Co-owner's phone			Home	□ Cell			
Emergency contact na	me			 			
Emergency contact phone			Home	□ Cell			
Recommenda	tion (From whom? \	Website ☐ Other We'd like to thank them!)			
Patient Information	Pet #1	Pet #2	Pet #3				
Name							
Species							
Date of birth							
Breed							
Color							
Gender & whether spayed/neutered							
Previous Vet Phone							
I hereby authorize the veterinarian to examine, prescribe for, or treat the above described pet(s). I understand that no guarantee or assurance can be made as to the results that may be obtained. It is thoroughly understood that I assume all risks involved with any treatments, surgeries, or procedures. I assume responsibility for all charges incurred in the care of this/these animal(s).							
Signature of owner Date							

Thank you for giving us the opportunity to care for your pet! To insure the best possible care, please

(PLEASE SEE OTHER SIDE)

Office Policies

Appointments must be cancelled or rescheduled at least 24 hours before the scheduled time.

- There is a \$25/pet fee if you do not show up for an appointment.
- There is a \$25/pet fee for a cancellation less than 24 hours before your appointment.
- Any no-show/cancellation charges assessed to your account must be paid prior to any subsequent visits.
- If you repeatedly miss appointments, we may require a deposit before scheduling a new appointment.

X _____(please initial)

Full payment is due at the time services are rendered.

- If treatment will require hospitalization, a deposit will be required.
- If for some reason full payment is not made at the time services are provided, there is a \$5/1.5% monthly service charge.
- If the account is not paid after 3 months, it will be sent to a collection agency and charged an additional \$30 fee.

X	(please	initial)	
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Payment methods:

- We accept cash, debit/credit cards, and Care Credit.
- Checks are not accepted until the client is well-established.
- There is a \$30 charge for all returned checks.

I have read and understand the above policies. I realize that full payment must be made at the time services are provided.

Signature of owner	Date		
Driver's license #	State	Date of birth	
I □do □do not give my permission for photo	graphs of my pe	et(s) to be posted on social media.	